Community Resource Guide

Prepared by:

Terrell Independent School District

2010-2011
Terrell Independent School District  
Community Resource Guide

Assistance is available to students & families of Terrell ISD in making application/ accessing available resources. Contact student’s campus for information.

**Table of Contents**

<table>
<thead>
<tr>
<th>Service:</th>
<th>Pages:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Animal Rescue</td>
<td>1</td>
</tr>
<tr>
<td>Children’s Services</td>
<td>1</td>
</tr>
<tr>
<td>Disaster Relief</td>
<td>1</td>
</tr>
<tr>
<td>Employment</td>
<td>1 - 2</td>
</tr>
<tr>
<td>Food/Clothing</td>
<td>2 - 3</td>
</tr>
<tr>
<td>Health Care (medical, dental, mental health)</td>
<td>3 - 4</td>
</tr>
<tr>
<td>Housing</td>
<td>4 - 5</td>
</tr>
<tr>
<td>Information &amp; Referral (area-wide)</td>
<td>5</td>
</tr>
<tr>
<td>Legal Assistance</td>
<td>5</td>
</tr>
<tr>
<td>Literacy</td>
<td>5 - 6</td>
</tr>
<tr>
<td>Ministerial</td>
<td></td>
</tr>
<tr>
<td>Parent Training/ Information</td>
<td>6</td>
</tr>
<tr>
<td>Recreation</td>
<td>6</td>
</tr>
<tr>
<td>Senior Citizens Services</td>
<td>6</td>
</tr>
<tr>
<td>Substance Abuse Help</td>
<td>7</td>
</tr>
<tr>
<td>Transportation</td>
<td>7</td>
</tr>
<tr>
<td>Utility Assistance</td>
<td>7</td>
</tr>
<tr>
<td>Victims of Domestic Violence/Sexual Assault</td>
<td>7 - 8</td>
</tr>
<tr>
<td>Victims of Crime/ Assistance</td>
<td>9</td>
</tr>
</tbody>
</table>
Animal Rescue
Covenant Animal Rescue Mission
Phone: 972-524-9709
9160 CR 311
Terrell, TX 75161

Children’s Services
Early Childhood Intervention (ECI)
Phone: (972) 722-7016, (877) 447-5677
Fax: (972) 722-7076
1149 Ridge Rd.
P. O. Box 2244
Rockwall, TX 75087
Office Hours: 8:00 am – 4:00 pm, Monday – Friday
Early intervention for children birth to 3 years old with developmental disabilities or delays
Fees: Bill insurance, Medicaid
Eligibility: children under age of 3 years old with delayed development
Intake procedure: Call for appointment Service Area: Kaufman and Rockwall counties

Child Abuse Hotline (reporting)
Phone(s): (800) 252-5400
Office Hours: 24 hours a day, seven days a week.
To report suspicions of abuse/neglect of children or abuse/neglect/exploitation of persons 65 years or older and adults with disabilities. Emergencies, call 911.

Children’s Health Insurance Program (CHIPS)
Phone(s): (214) 871-5065, (214) 379-4357
1349 Empire Central Suite 400
Dallas, TX 75247
Office Hours: Mon. – Fri. 8:30 am – 5:00 pm,
Tex-Care partnership for children’s insurance, CHIPS or Medicaid for low income families
Eligibility: Uninsured children birth-18 years Intake procedure: call for application
Service Area: Rockwall, Kaufman, and Navarro counties

Child Find: Comprehensive system that assures all children in need of early intervention or special education services are located, identified, & referred. Children who are deaf or blind can be referred as early as birth. Children who have language or articulation problems, cognitive difficulties, delays in motor/physical development, behavior problems, or a toddler who may not begin showing independence in daily skills, can be referred anytime after the age of 3.
Intake Procedure: To make referral or ask questions, in Terrell, may call Terrell ISD at 972-563-7580 or Special Education office of your local school district

Kaufman County Juvenile Probation
Phone: (972) 932-0320
300 West Mulberry
Kaufman, TX 75142

Disaster Relief
American Red Cross Disaster Relief and Training
Phone(s): (972) 563-1030
109 Tejas Drive Ste. 700
Terrell, TX 75160
Office Hours: 8:00 am – 5:00 pm, Monday – Friday
Responds tp natural disasters, single & multi-family, provides vouchers for local merchants to re-establish their homes; provides emergency assistance to military families
Service Area: Kaufman, Ellis, Van Zandt and Rockwall counties

Employment
EEOC (Equal Employment Opportunity Commission) (214) 655-3355

North Central Texas Workforce Commission
Phone(s): (972) 563-7271, (800) 939-6631
109 Tejas Drive Ste 300
Terrell, TX  75160

Office Hours: 8:00 am – 5:00 pm, Monday – Friday

Helps clients find jobs; counsels job seekers having special employment problems. **Experience**

**Works:** trains older Texans for minimum wage local jobs, primarily for older women who have not been in the work force in recent years but also others. **Project Rio:** assists prison inmates & youth offenders in finding jobs.

**Fees:** None  **Eligibility:** Unemployed individuals  **Intake procedure:** Call or walk in

**Service Area:** Kaufman County

The Choices Program, Texas Work Force Commission (TWC)

Phone(s): (972) 563-7271, (800) 939-6631
109 Tejas Drive  Ste#300
Terrell, TX  75160

**Office Hours:** 8:00 am – 5:00 pm, Monday – Friday, Extended hours Thursdays 8:00 am to 7:00pm

Employment related services to those receiving TANF assistance: childcare, transportation, work related expenses as needed for clients to participate in program activities & maintain employment.

**Fees:** none  **Eligibility:** those receiving TANF assistance (Temporary Assistance for Needy Families)

**Intake procedure:** call for appt. or walk in at TWC local office  **Service Area:** Terrell/ Kaufman County

**Food & Clothing**

The Share Center

Phone(s): (972) 551-1729  Fax:  972-551-1861
103 West Jones St.
Terrell, TX  75160

Food, emergency assistance, clothing

**Office Hours:** Wednesday: Seniors 60+ 9:00 a.m. – Noon  Thursdays: Age 59 $ under 9:00 a.m. – 4:00 p.m.

**Eligibility:** proof of income  **Intake procedure:** complete application, provide proof of residency, social security #, photo id

**Service Area:** Kaufman County

Adopt A Block Food Pantry (Terrell First Assembly Church)

Phone(s): (972) 524-5404
203 Main St
Terrell, TX  75160

**Pantry Hours:** Thursdays 9:00 – 11:30: Ages 65+  Thursday 11:30 – 2:00 Ages 64 & under

Food pantry, discount grocery program available to anyone

**Fees:** $30. for box of food items; specials vary in price  **Eligibility:** no eligibility requirements

**Intake procedure:** call for info.  **Service Area:** Kaufman County

Kaufman Benevolent Center

Phone(s): (972) 932-2340, (214) 793-8031
Kaufman Church of Christ
27 Oak Creek Drive
Kaufman, TX  75142

**Office Hours:** 10 a.m. to 12 Noon;  1:00 p.m.– 3:00 p.m. Monday through Thursday

Food, clothing, furniture

**Eligibility:** referrals from Dept of Human Services, MHMR & Head Start  **Intake procedure:** walk in.

**Service Area:** Kaufman County

Kaufman Christian Help Center/ Interfaith Food Pantry

209 West Mulberry, Kaufman, TX 75142

**Phone:** (972) 932-8866

*Food Pantry hours: Tues.& Thurs. 9:00 a.m. – 3:00 p.m.  Wed. 9:00 a.m. - Noon

Morning Pantry hours are reserved for Senior adults & individuals with disabilities

Tues. & Thurs. afternoon hours are open to families and individuals under 60

Wed. afternoons are reserved for first-time pantry participants.  **Intake Procedure:** call for information

New Life Food Pantry

Phone(s): (972) 564-4581, (972) 564-6911
105 E. Trinity
Forney, TX  75126
Office Hours: 9:00 am – 1:00 pm Wednesday
Emergency food supply for Forney and surrounding areas
Fees: None  Eligibility: anyone  Intake procedure: Walk-in, telephone, must present proof of residence
Service Area: Kaufman County

The Salvation Army
305 West Fair St.
Kaufman, TX  75142
Office Hours: Monday through Friday 6:00 a.m. – 1:00 p.m.
Emergency assistance with food, clothing, shelter, utility bills, medications.
Application must be made in person at the Salvation Army.  Positive identification required in form of Picture ID.  Utility assistance requires cut-off notice. Rent assistance requires eviction notice.
Intake procedure: walk-in only during office hours  Service Area: Kaufman County

Health Care

Medical AIDS/HIV Well Being Clinic
Phone(s): (800) 974-2437
4000 Wesley St.
Greenville, TX  75401
Office Hours: Monday – Friday  9:00 am – 5:00 pm
Medical inpatient & outpatient Services AIDS/HIV
Fees: None.  Indigent medical care (No payer source)  Eligibility: HIV positive individuals
Intake procedure: Walk in, by appointment, must complete in-take with care manger, proof of HIV dx
Service Area Description: Denton, Collin, Hunt, Rockwall and Kaufman counties

AIDS Services of North Texas- Kaufman County
Phone(s) 940-381-1501  800-974-2437
713 West Broad St
Forney, TX  75126
M-F 8:30 a.m. – 5:30 p.m.

The Bridge Breast Network
Phone(s): (214) 821-3820, (877) 258-1396
3600 Gaston Ave, Suite 401
Dallas, TX  75246
Office Hours: Mon.-Thurs. 8:30 a.m. – 5:00 p.m. Fri. 8:30 a.m.- 4:00 p.m. Closed for lunch: 12:30-2:00
Links uninsured/underinsured North Texas women to diagnostic & treatment services for breast cancer
Service Area: Collin, Dallas, Denton Ellis Erath Grayson Hood Hunt, Johnson, Kaufman, Navarro, Palo Pinto Parker, Rockwall, Somervell, Tarrant

Planned Parenthood
Phone(s): (972) 563-7571
804 A East Moore Ave.
Terrell, TX  75160
Office Hours: Mon. & Thurs. 9:00 a.m. to 5:00 p.m.; Tues.  9:00 a.m. to 7:00 p.m.
Women’s Clinic, Testing for men and women
Fees: sliding scale, accept credit cards, ins., Medicare Eligibility: anyone  Intake procedure: call for appointment  Service Area Description: Rockwall, Kaufman, Hunt counties

Kaufman County Indigent Health Care
Phone(s): (972) 932-0287  (972) 932-4331
115 N. Adelaide St. Suite 304
Terrell, TX  75160
100 N. Washington
Kaufman, TX  75142
Office Hours: Mon. – Fri.  9:00 a.m. – 5:00 p.m.
Assistance with medical bills
Fees: on based income & family size  Eligibility: Those under age 17 are referred to Medicaid  Intake procedure: appointments preferred/ walk-ins accepted  Service Area: Kaufman County
Children’s Health Insurance Program
Phone(s): (214) 871-5065, (214) 379-4357
1349 Empire Central Suite 400
Dallas, TX 75247
Office Hours: Mon. – Fri. 8:30 am – 5:00 pm, Tex Care partnership for children’s insurance, CHIPS or Medicaid for low income families

Eligibility: Uninsured children birth - 18 years  Intake procedure call for application
Service Area: Rockwall, Kaufman, and Navarro counties
Phone(s): (972) 932-6515
200 E. Mulberry
Kaufman, TX 75142
Office Hours: 7:30 am – 5:00 pm, Monday – Friday
Accepts and app roves applications for children and disabled, TANF, & Food Stamps
Fees: None for application process Eligibility: Children up to 19 yrs, elderly & disabled individuals
Intake procedure: Telephone, walk in
Service Area: Kaufman, Rockwall and Ellis counties

Kaufman Christian Help Center, Inc. – Med Equip. Exchange
Phone(s): (972) 932-8866, (972) 932-8822
209 West Mulberry
Kaufman, TX 75142
Office Hours: Monday – Thursdays 9 a.m. to 3 p.m. Wednesdays 9 am to Noon
Durable medical equipment exchange.
Fees: none Intake procedure: call for info. Service Area: Kaufman County

Immunization, Tuberculosis, Epidemiology, Information Resources
Phone(s): (972) 932-2038, (214) 743-1200
Kaufman, TX 75142
Immunization for children under 18 years of age. Information and referrals for all ages for tuberculosis treatment, education and testing. Epidemiology for diseases and outbreak.
Fees: Sliding scale fee for immunization, TB and Epi no fee
Eligibility: Children under 18 years of age for immunization. TB and Epi no age limit
Intake procedure: Telephone for appointment, walk in: bring immunization record

WIC Program (Women, Infants, and Children) – Terrell
Phone(s): (972) 932-1961, (972) 551-2121 Toll free; 800-942-3678
310 E. Nash
Terrell, TX 75160
Office Hours: 8:00 am – 6:00 pm, Monday-Thursday; 8:00 am -12 noon Friday, 2nd Saturday 8am- 5pm
Fees: None Eligibility: Low-income women: pregnant, breast-feeding, postpartum & children birth – 5
Intake procedure: Call for appt. Documents: bring ID /proof of residency Service Area: Kaufman Co.

Dental:
Community Dental Care
Phone: 214-630-7085 Fax: 214-630-7085
1420 West Mockingbird Lane. Suite 5
Dallas, TX 75247
Office Hours: Call clinic
Treatment & preventive services.
Fees: $80. for initial visit (includes exam & x-rays) other services: Medicaid fees + 20% (clinic will discuss fee schedule) Eligibility: # in household, gross income (cannot exceed 150% of poverty level) Intake procedure: call for appt.
Service Area: North Texas Metroplex

Mental Health
Lakes Regional MH Center
Phone(s): (972) 524-4159, (800) 443-1831 Fax: 972-388-2009
400 Airport Road
Mailing address: P.O. Box 747
Terrell, TX 75160
Office Hours: 8:00 am – 5:00 pm, Monday – Friday
Full services for mental health
**Fees:** Straight fees for services. Private insurance, Medicaid, Medicare

**Eligibility:** Based on gross income & medical need **Intake procedure:** call for appt.

**Service Area:** Camp, Delta, Ellis, Hopkins, Hunt, **Kaufman**, Lamar, Morris, Navaro, Rockwall, & Titus

**ADAPT Community Solutions**

**Phone:** toll free crisis line: 1-866-260-8000

24 hour emergency mental health evaluation for children & adults; referral to needed services

**Fees:** none **Eligibility:** no eligibility requirements **Intake procedure:** call toll free number

**Service Area Description:** Collin, Dallas, Ellis, Hunt, **Kaufman**, & Rockwall counties

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**Housing**

**Section 8 Housing – HUD**

Phone(s): (972) 551-6671

115 N. Adelaide Ste. 305

Terrell, TX 75160

**Office Hours:** 8:00 am – 5:00 pm, Monday – Friday, closed 12 pm – 1 pm

**Fees:** None **Eligibility:** Must meet low-income guidelines

**Intake procedure:** Complete application and interview to be put on waiting list (up to two year wait)

**Service Area Description:** Kaufman County and surrounding areas

**Information & Referral (area wide)**

**State of Texas Resource Hotline**

211

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**Angel Food Ministries**

Phone(s): (972) 932-8866, (972) 932-8822

209 West Mulberry

Kaufman, TX 75142

**Office Hours:** Monday – Thursdays 9 AM to 3 a.m. Wednesdays 9 a.m. to Noon


Mission: Provide area-wide information & referral system to reduce duplication of services, assess social service needs & resources, enhance communication between those in need & resources.

**Information & Referral for Kaufman & Navarro County**

Phone(s): (866) 758-2111, (972) 563-1421

200 S Virginia

P.O. Box 836

Terrell, TX 75160

**Office Hours:** 8:00 am – 4:00 pm, Monday – Friday

**Emergency Aid:** Available to Kaufman Co. residents needing assistance with gas/electric bill, rent, mortgage payment. Must have emergency that prevents client from paying the bill that month. Must have means to pay following month’s bill. Applications taken @ 200 S. Virginia, and 112 S. Jackson, Terrell.

**Information & Referral Services** for social service organizations in Kaufman, Navarro, and surrounding counties. Food, shelter, rent assistance, utility bill assistance, counseling, child care, after-school programs, senior services, disaster relief, and other program information is available.

**Phone:** 211

**Intake procedure:** call for information

**Service Area:** Kaufman County

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**Kaufman Christian Help Center, Inc.**

Phone(s): (972) 932-8866

209 West Mulberry

Kaufman, TX 75142

**Office Hours:** Tuesdays and Thursdays 9:00 a.m. to 3:00 p.m. Wednesdays 9:00 a.m. to Noon

Help Line, Social Services Network

**Service Area:** Kaufman County
Legal Assistance
Legal Services of North Texas Toll free number 866-614-3344
Terrell location: 301 N. Rockwall St. Terrell, TX 75160 (Terrell Public Library)
Office Hours: 1st & 3rd Wed each month @ 1:30 p.m.; 2nd & 4th Tues. of each month @ 8:30 am
or Terrell Community Service Center 115 N. Adelaide Terrell, TX 75160
1st. & 3rd Monday 1:30 p.m. & 2nd & 4th Tues. 8:30 a.m.

Family law, all services for low income families except criminal.
**Fees:** None. Documents required: social security card, current driver’s license, (3) pay stubs
**Eligibility:** Applicants must meet income eligibility

**Intake procedure:** Telephone for appointment Monday, Wednesday and Friday 2 – 5pm

Need volunteers: students, paralegals, attorneys

Literacy
Wings: A Community Education Project
Phone(s): (972) 551-6663, (972) 741-9899
Riter C. Hulsey Public Library
301 N. Rockwall Street
Terrell, TX 75160
Community education program: literacy, math, English, individual tutoring

*** Need volunteers to help teach.

**Fees:** none  **Eligibility:** Open to any adult

**Intake procedure:** Call for information

**Service Area Description:** primarily Kaufman County, but everyone welcome

Citizenship class: held at St. John the Apostle Catholic Church
701 N. Frances St.
Terrell, TX 75160
(972) 551-6633
class to help those seeking to take test to apply for U.S. citizenship
**Tuesdays:** 6:15 p.m.

**Fees:** none  **Eligibility:** open to anyone  **Intake procedure:** none

English as a Second Language classes (ESL)
held at Terrell ISD Special Services building
212 W. High Street
Terrell, TX 75160
class to assist those interested in learning English as a second language
Monday & Wednesdays 4:30 p.m. – 6:30 p.m. September through April

**Fees:** none  **Eligibility:** available to adults 18 years of age & older residing in Kaufman County

Adult Basic Education - TVCC GED Preparation & Testing
Call for information: (972) 563-9573
1200 E. I-20 at Wilson Rd.
Terrell, TX 75160

Ministerial
Ministerial Alliance  (972) 563-7561
Ministerial Union  (972) 524-9088

Parent Training/Information
Partners Resource Network/ TEAM
Phone(s): 800-866-4726  409-898-4684
Region 10/11: P.O. Box 2150
Forney, TX 75126
M- Thurs. 9:00 a.m. - 5:00 p.m. Agency serves as a statewide Parent Training and Information Center
to parents of infants, toddlers, children and youth with all types of disabilities.

**Fees:** none  **Eligibility:** available to parents with children with disabilities  **Intake procedure:**
call toll free number to connect to someone in area  **Service Area:** statewide
Recreation
Kaufman County YMCA
Phone: (972) 524-9622 Fax: (972) 524-9062
105 N. Rockwall St.
Terrell, TX 75160
Office Hours: Mon.-Thurs. 9:30 a.m. – 8:00 P.M. Fri. 9:30 a.m.- 7:00 p.m., Closed Sat. & Sun.
Programs offered: After school childcare, summer camp, sports, karate, Adventure Guides
Fees: call for information/ financial assistance to families as needed; scholarships are available
Eligibility: call for information Service Area: Kaufman County

Senior Citizens Services
Elder & Handicap Abuse Hotline  800-252-5400

Kaufman Senior Citizens Center
Phone(s): (972) 932-7002, (972) 563-1421
112 S. Jackson
Kaufman, TX 75142
Office Hours: 7:30 am – 1:30 pm, Monday – Friday
Fees: Donations suggested for meals
Eligibility: 60+ for most programs, except transportation & emergency aid Intake procedure: referrals for home-delivered meals & homemaker assistance. Call for appointment.

Meals On Wheels – Kaufman County
Phone(s): (972) 563-7960, (903) 641-0166
115 N. Adelaide
P.O. Box 836
Terrell, TX 75160
Office Hours: Monday – Friday 8:00 am – 4:00 pm,
Program provides hot meals to elderly and/or disabled individuals unable to shop/prepare meals
Fees: Donations Eligibility: Elderly and/or disabled Intake procedure: Telephone intake

Information & Referral for Kaufman & Navarro County
Phone(s): (866) 758-2111, (972) 563-1421
200 S Virginia
P.O. Box 836
Terrell, TX 75160
Office Hours: 8:00 am – 4:00 information & support for senior citizens.
Programs: Meals on Wheels, Emergency Aid, KART transportation, Information & Referral, Case Management, Ensure sales, Health Screening, Health & Welfare Counseling, Alzheimer’s Support Group, & In-Home Service.

Substance Abuse Help
Alcoholics Anonymous Terrell
Phones: (972) 563-2011, (800) 252-6465
210 A S. Virginia
Terrell, TX 75160
Meeting Hours: 8:00 pm every night at Terrell location
AA – Kaufman
Phone(s): (972) 932-3761
107 E. Elmo
Kaufman, TX 75142
Meeting Hours: Noon & 8:00 pm Monday – Friday; 6:00 pm Saturday and Sunday
Fees: None Eligibility: anyone Intake procedure: walk-in Service Area: open to anyone

Al-Anon Information Service
Phone(s): (972) 932-3761
107 E. Elmo
Kaufman, TX 75142
Office Hours: Thursdays 8.00 pm in Kaufman
Support Group for parents, children and spouses of people who abuse alcohol
Fees: None  Eligibility: Family members of alcoholics  Intake procedure: Walk-in
Service Area: Kaufman County

Clean Start Substance Abuse Support Group
Phone: (972) 563-3890 EXT. 3304
408 E. College St.
Terrell, TX 75160

Transportation
Greyhound Bus
Phone: (972) 563-7566
Hyw 34 & Moore Ave.
Terrell, TX

Kaufman Area Rural Transit (KART)
Phone(s): (972) 563-5875, (972) 524-1423  Toll free: 877-631-5278
200 S. Virginia
P.O. Box 836
Terrell, TX 75160
Office Hours: 8:00 am – 4:00 pm, Monday – Friday, except holidays
Public transportation provider in Kaufman County. Will transport passenger in the county when given proper advance. Medical trips into adjacent counties, including Dallas (Tuesdays and Thursdays) at higher cost. All trips must originate in Kaufman County, but may cross short distances into neighboring counties. Senior citizens 1/2 price within Kaufman county..
Fees: Call for fares/ all prices are one way for ALL ages.
Eligibility: Fares charged. Special arrangements can be made for welfare -to-work vouchers
Intake procedure: Call for reservations, 24 hours in advance
Service Area: Kaufman County

Utility Assistance
Information & Referral for Kaufman & Navarro County
Phone(s): (866) 758-2111, (972) 563-1421
200 S Virginia
P.O. Box 836
Terrell, TX 75160
Office Hours: 8:00 am – 4:00 pm, Monday – Friday  Intake procedure: call for info. Eligibility: call for info.
Service Area: Kaufman & Navarro Co

CAP (Community Action Partnership Utility
Phone: 1-800-831-9929
Works with moderately low to low income families
Assistance with utilities or rent by appointment
101F Sage Street
Terrell, TX 75160

Victims of Domestic Violence/Sexual Assault Assistance
Genesis Center for Battered or Homeless Women and their Children
Phone(s): (972) 932-4351, 800-799-7233 Fax: (972)-932-6514
2765 North Highway 34
Kaufman, TX 75142
E-mail Address: alan@genesiscenter.org
Office Hours: 24 Hours, 7 days a week.
Supports and helps women in crisis and their children, also homeless women
Fees: none  Eligibility: must attend group meetings, bible study, complete chores, work in thrift store
Intake procedure: prescreen, interview
Shelter, counseling, provides tangible daily needs; 6 – 8 month stay (up to 1 year if necessary)
Service Area: Kaufman, Van Zandt, and Henderson counties
Healing Hearts Ministry
Phone(s): (972) 551-2700  (800) 799-7233
201A W, Moore Ste. C
Terrell, TX 75160-3115
Office Hours: Monday – Thursday 8:30 a.m. – 5:00 p.m., Fri. 8:30 a.m.– Noon
Website: hhmtexas.org
E-mail Address: maryc@hhmtexas.org
Services for victims of domestic violence/sexual assault: transitional housing, support group, counseling, employment assistance & referral assistance for additional client needs
Fees: none  Intake procedure: call for info. Service Area: Kaufman County

Victims of Crime/Assistance
Kaufman Christian Help Center
Phone(s): (972) 932-8866, (972) 932-8822
209 West Mulberry
Kaufman, TX 75142
Office Hours: Monday – Thursdays 9:00 a.m.- 3:00 p.m.  Wednesdays  9:00 a.m.- Noon
Partnership between Kaufman Christian Help Center staff, Victim Relief Volunteers & law enforcement. Officer responding may dispatch response team to scene. With permission, Victim Relief responders will refer victim & their family to Kaufman Christian Help Center. Staff will help follow up & formulate a plan of care. Services available: repair/ clean damaged residence, emergency transportation/vehicle repairs, accompaniment to hospitals, courts, & other agencies, emergency food, furniture & clothing, emergency financial aid, bilingual assistance, counseling.
Fees: none  Eligibility: Resident of Kaufman County  Intake procedure: call for info. Service Area: Kaufman County